

Kerry Express Claim Form

To submit the claim request:

1. Fill in the form, click [here](#), save this form by "printing" with Adobe PDF.
2. Send the saved form, **together with all documents listed at the bottom**, to TH.EX.Claim@kerrylogistics.com

Date of Claim Application (dd/mm/yyyy)

Claimant Information				Shipper Information	
Name of Claimant	Thai ID / Passport Number	Contact Number	Email	Name of Shipper	Same as Claimant
Company (if applicable)		Position (if applicable)			

Consignment Number	Claim Type		Product Description <small>(Brand, Product Name, Model Number, etc.) e.g.: TopPhone A8 Plus, SlimMe Coffee Powder (4.5g X 30)</small>	Declared Value of each Product (THB)	Quantity	Total Declared Value (THB)	Other Fee (If any, please specify)	Claim Amount (THB)
	Total Loss	Partial Loss						
	Total Damage	Partial Damage						
	Total Loss	Partial Loss						
	Total Damage	Partial Damage						
	Total Loss	Partial Loss						
	Total Damage	Partial Damage						
	Total Loss	Partial Loss						
	Total Damage	Partial Damage						
	Total Loss	Partial Loss						
	Total Damage	Partial Damage						

Shipper Bank Account Information					
Same as the registered bank account (Our Claim Team will verify with you)					
Bangkok Bank	Bank of Ayudhya (Krungsri)	CIMB Thai	Citibank	Bank Account Number #	Full Name of Account Holder #
Kasikornbank	Krungthai Bank	Thanachart Bank	TMB Bank		
Siam Commercial Bank	Others: _____				

Please ensure all information are correct and written clearly

Document Required		
Please submit documents below to process the claim:		
Loss:	1. Invoice / Receipt / Document to prove value of product	2. Copy of Thai ID Card / Passport (non-Thai citizen) 3. (If applicable) Company Registration
Damage:	1. Invoice / Receipt / Document to prove value of product	2. Copy of Thai ID Card / Passport (non-Thai citizen) 3. (If applicable) Company Registration
	4. Photos of damaged products together with the outer packaging *	5. Photos of packaging used inside *

* Claim request without photos will be rejected

